Xorcom UC42 User Manual



Information

Safety Instructions

- To use the expansion module, please follow the instructions in this user manual.
- Use the power adapter supplied with your expansion module. Other power adapters may damage the expansion module.
- This expansion module is only for indoor use. And also avoid in high humidity, water and some other liquids.
- Do not use the expansion module during thunderstorms.
- CE
- FCC

WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such

WEEE separately.

Cleaning

To clean the device, use an anti-static cloth. Please avoid cleaning liquids as they might damage the surface or internal electronics of the expansion module.

FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to

radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

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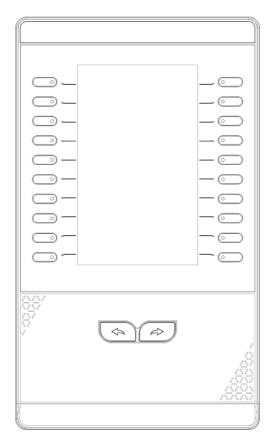
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Getting Started

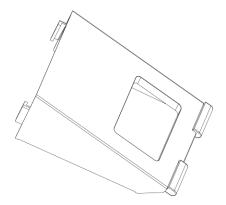
Packing List

The package contains the following parts, please check if all the items are not missed:

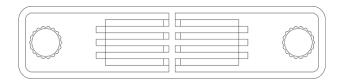
1. The Expansion module device



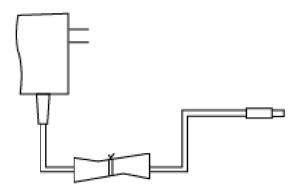
2. The Stand



3. Connecting Sheet



4. Power adapter



5. Ethernet cable/Connecting Cord



6. Screws

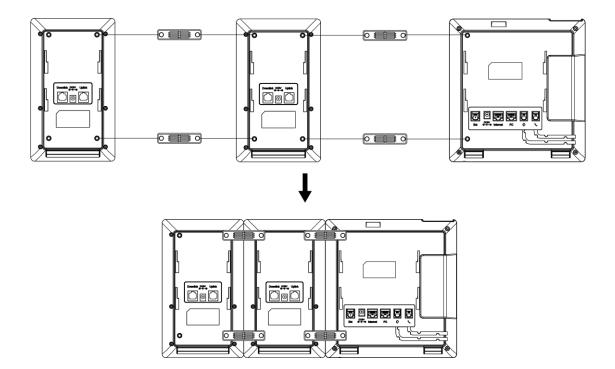


7. Quick installation reference

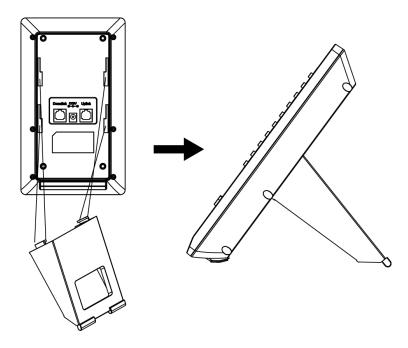


Expansion Module Installation

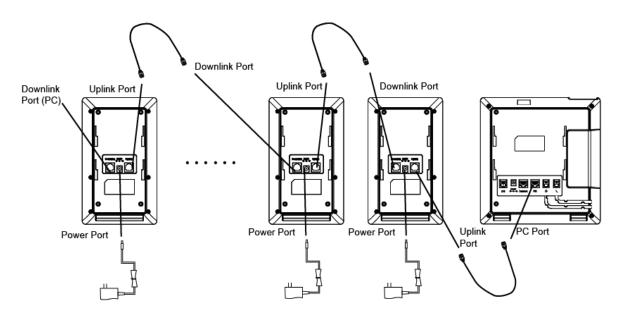
1. Connect the expansion module and IP Phone



2. Attach the Foot stand



3. Connect the IP Phone and Power

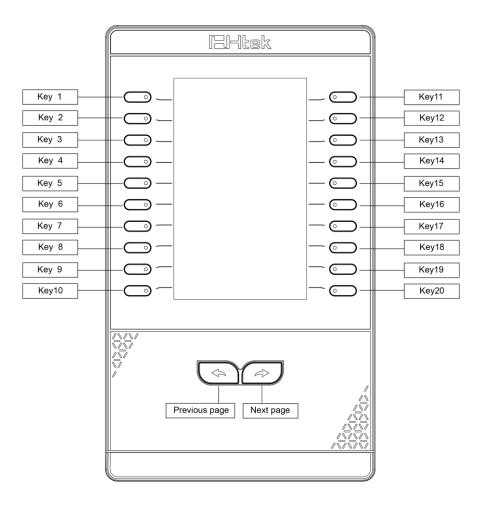


Note:

- In order to use the UC42, you must first change a setting in the phone attached to the UC42 to accept Expansion Modules on the PC Port. This setting can be found in the phone menu under "Settings / Advanced Settings / Network / PC Port " or in the web GUI under "Network / PC Port / Connect to Expansion Module".
- 2. Expansion modules must be connected to the IP Phone's PC port and can't be connected to the any switches in a LAN.
- 3. IP phone can support six expansion modules at most.

Getting Familiar with Expansion Module

Hardware Components Preview



Icon Preview

lcon	Description
2	Line(Registered succeed)
	Line (Unregistered)
<u>a</u> <u>a</u>	Line(Ringing)
V	Speed Dial
2	BLF
2	BLF(Ringing)
2	BLF(Talking)
2	Voice messages
<u>S</u>	Pick up
P	Call Park
_ >)	Intercom/Paging
DTMF	DTMF
H	Prefix
	XML Group
	Local Group

æ.	XML Browser
1	LDAP
	Network Directories
	Conference
	Forward
Č	Transfer
	Hold
2	Line on Hold
•	DND
↔	Redial
\Leftrightarrow	Call Return
SMS	SMS
	Record
	Recording
(19 00)	Group Listening
<u></u>	Shared Line
\$	Other Functions

Features Configuration

Screen Saver

It supports a screen saver.

To configure screen saver via Web Interface:

- 1. Click Setting \rightarrow Preference.
- 2. Fill in the time for Expansion screensaver time.
- 3. Click the SaveSet to save the configuration.

	Home Profile A	ccount Network	Function Keys Setting	Directory Management
Preference	Web Language	English	• ?	NOTE
Features	LCD Language	English	•	ScreenSaver Photo:
BLF Settings	LCD Font Size	Normal	•	You can only upload screen photos in format of '.bmp' and '.jpg'.
Line Settings	CallID Font Size	Auto	•	in format of .omp and .jpg.
Date&Time	Keypad DTMF Tone	On Off	3	
Tones	Backlight Time	300	3	
Voice	Screen Time Out	2 min	-	
	Expansion screensaver time	10 min		
SMS	EXP Backlight Level	Off		
Action URL	Extension display BLF value	1 min	9	
Softkey Layout		5 min		
Solutoj Eujour	Text Logo	10 min	3	
TR069	ScreenSaver Type	20 min		
SIP		30 min		
	Upload Screen Photo	60 min	2	

Line

It works same as Line keys.

Line support three Mode (Default, lock and float)

Default mode: If the phone has a incoming call, it means that the phone will not jump to the first page when the first page set the line type and current page is four page.

Lock mode: it means that the other page's same position has the same line when the first page set the line type.

Float mode: If the phone has a incoming call, it means that the phone will jump to the first

page when the first page set the line type and current page is four page.

To configure Line Feature via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the wanted Key and set as Line.
- 3. Select the Account.
- 4. Click the SaveSet to save the configuration.

ne Key ammable		pansion Ke	-3	ansion 1	•		-	NOTE
Key	Кеу Туре	Value	Label	Account		Extension		
P KEY Key	1 Line 🔻		026	Account 1	-		-	
Key			343	Account 2	_			
Key	3 Speed Dial -	025		Account 1	-			
Key	4 BLF 👻	025		Account 1	•			
Key	5 Voice Mail 🔻	999		Account 1	•			
Key	6 Direct Pick. 🗸	*20*		Account 1	•			
Key	7 Call Park 🔻	SP10		Account 1	•			
Key	8 Intercom 🔻	23		Account 1	•			
Key	9 XML Brows -	45345		Account 1	-			
Key	10 DTMF -	344		Account 1	-			
Key	11 Prefix 🔻	4		Account 1	-			
Key	12 XML Group 🔻	•		remote ph	•			
Key	13 Local Group	•		Account 1	-			
Key	14 XML Brows -	454545		Account 1	-			
Key	15 LDAP 🔻			Account 1	-			
Key	16 Network Di 🔻	·		Account 1	•			
Key	17 Conference -	·		Account 1	-			
Key	18 Forward •	024		Account 1	-			
Key	19 Transfer 🔻	024		Account 1	-			
Key	20 Hold 🔻	•		Account 1	-			

Speed Dial

With this feature, you can dial one directory by press the definite key.

To configure Speed Dial feature via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the wanted Key and set as Speed Dial.
- 3. Enter the desired phone number in the Value field.
- 4. Fill in the Label displayed on LCD
- 5. Select the Account.

SaveSet 6. Click the

to save the configuration.

							ootang Dirootory managemen
Line Key		Ex	pansion Ke	y Exp	ansion 1 🔹	•	NOTE
Programmable Key	Key	Туре	Value	Label	Account	Extension	
EXP KEY	Key1	Line -	·	026	Account 1 💌		
	Key2	Line •		343	Account 2 💌		-
	Key3	Speed Dial 🔻	025		Account 1 💌		
	Key4	BLF 🔹	025		Account 1 💌		
	Key5	Voice Mail	999		Account 1 💌		
	Key6	Direct Picku 🔻	*20*		Account 1 💌		

BLF

You can use the BLF (Busy Lamp Field) feature to monitor a specific one whether his phone is busy or free.

- 1. When the monitored line is idle, the light is steady green.
- 2. When the monitored line is ringing, the light is blinking red, press the BLF key to pick the phone up directly.
- 3. When the monitored line is calling or in a conversation, the light is steady red.

To configure a BLF key by web

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select BLF in the Type.
- 3. Enter the monitored phone number in the Value field.
- 4. Fill in the Label displayed on LCD.
- 5. Select the Account.
- 6. Fill in the Pickup code.

SaveSet 7. Click the to save the configuration.

		Home P	ronie A	ccount I	vetwork	Function Keys	Setting Directory Management
Line Key		E	pansion Ke	ey Expa	ansion 1	•	NOTE
Programmable Key	Key	Туре	Value	Label	Account	Extension	
EXP KEY	Key1	Line	•	026	Account 1]	
	Key2	Line	-	343	Account 2 💌		
	Key3	Speed Dial	• 025		Account 1 💌		_
	Key4	BLF	• 025		Account 1 💌	*20*	
	Key5	Voice Mail	• 999		Account 1 📼		

Note:

This feature is not available on all servers. For more information, contact your system administrator.

After setting the BLF key, do not need to restart the phone.

BLF List

To configure BLF List via web interface:

1. Login and click Account->Basic ,then fill in the Eventlist BLF URL.

			on noyo ootang	Birectory management
Basic	Account	Account 1		NOTE
	Account Status	026@10.13.0.12:5060 : Registered; UDP		
	* Account Active	© No ● Yes		The * fields must be filled (requires a phone restart)
	Profile	Profile 1 👻		Basic:
	Label	3		The Basic parameters configured by
	* SIP User ID	026		the administrator.
	* Authenticate ID	026	1	
	*Authenticate Password	••••••		
	Name	3		
	Local SIP Port	5060 📀		
	Use Random Port	No OYes		
	Voice Mail UserID	3		
	Dial Plan	{[x*]+}		
	Eventlist BLF URL	blf_sales		
	Shared Line	Disable 🔻		
	SCA Barge-In	Disable 👻 🕐		
	Direct Call Pickup Code			
	Group Call Pickup Code			
	Feature Key Sync	Disable 🗸		

- 3. To configure BLF List Keys
 - 3.1 Click Function keys \rightarrow EXP Key.
 - 3.2 Select the BLF List in the Type Field.
 - 3.3. Select Account.

3.4 Click to SaveSet th

the configuration.

Line Key		E	cpansion K	ey Exp	ansion 1	•
rogrammable Key	Key	Туре	Value	Label	Account	Extension
XP KEY	Key1	Line	-	026	Account 1]
	Key2	Line	-	343	Account 2 -]
	Key3	Speed Dial	• 025		Account 1 🔻	
	Key4	BLF	• 025		Account 1 🔻	
	Key5	BLF List	•		Account 1 🔻	

Voice Message

To configure Voice Mail feature via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the wanted Key.
- 3. Enter the desired voicemail feature codes in the Value field.
- 4. Fill in the Label displayed on LCD.
- 5. Select the Account.
- 6. Click the SaveSet to save the configuration.

Key Type Value Label Account Extension EXP KEY Key1 Line 026 Account 1 Key2 Line 343 Account 2 Key3 Speed Dial > 025 Account 1	Line Key		E	cpansion K	ey Ex	pansion 1	•	NOTE
Key1 Line 026 Account 1 Key2 Line 343 Account 2		Key	Туре	Value	Label	Account	Extension	
	EXP KEY	Key1	Line	•	026	Account 1 🔻		
Kev3 Speed Dial = 025 Account 1 =		Key2	Line	•	343	Account 2 💌		
		Key3	Speed Dial	• 025		Account 1 💌		

Direct Pickup

With this feature, you can pick up the set line when it ringing.

To configure Direct Pickup feature via Web Interface

- 1. Click Function keys \rightarrow EXP Key..
- 2. Select the wanted Key and set as Direct Pickup.
- 3. Enter the pickup code and followed the desired phone number in the Value field.
- 4. Fill in the Label displayed on LCD.
- 5. Select the Account.

6. Click the SaveSet to save the configuration.

Programmable Key Type Value Label Account Extension	
EXP KEY Key1 Line V 026 Account 1 V	
Key2 Line 🔻 343 Account 2 💌	
Key3 Speed Dial 🕶 025 Account 1 💌	
Key4 BLF V 025 Account 1 V	
Key5 Voice Mail 🔻 999 Account 1 💌	

Group Pickup

With this feature, you can pick up the specified group that you want incoming calls.

To configure the Group Pick up via Web interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Group Pickup in the Type.
- 3. Enter the pickup code and followed the desired Group number in the Value field.
- 4. Fill in the Label displayed on LCD..

5.	Click the	SaveSet	to save the configuration.
----	-----------	---------	----------------------------

Line Key		E	opansion Ke	ey Exp	ansion 1	•
ogrammable Key	Key	Туре	Value	Label	Account	Extension
EXP KEY	Key1	Line	•	026	Account 1 💌	
	Key2	Line	•	343	Account 2 💌	
	Key3	Speed Dial	• 025		Account 1 💌	
	Key4	BLF	• 025		Account 1 💌	
	Key5	Voice Mail	• 999		Account 1 💌	
	Key6	Group Picki	▼ *20*		Account 1 💌	

Call Park

With this feature, you can put a call on hold and continue the conversation from another phone.

To configure the Call Park via Web interface

- 1. Click Function key \rightarrow EXP Key.
- 2. Select the desired Key and select Call Park in the Type.
- 3. Enter the park feature codes in the value field.
- 4. Fill in the Label displayed on LCD.
- 5. Select the Account.
- 6. Click the SaveSet to save the configuration.

	-	Home Pr	rofile Ac	count I	Network Fu	nction Keys	Setting Directory Management
Line Key		Ex	pansion Ke	y Exp	ansion 1 🔹		NOTE
Programmable Key	Key	Туре	Value	Label	Account	Extension	
EXP KEY	Key1	Line 🗸		026	Account 1 💌		-
	Key2	Line 👻		343	Account 2 💌		
	Key3	Speed Dial 🔻	025		Account 1 💌		-
	Key4	BLF -	025		Account 1 💌		
	Key5	Voice Mail 👻	999		Account 1 💌		-
	Key6	Group Picki 🗸	*20*		Account 1 💌		
	Key7	Call Park 🔻	SP10		Account 1 💌		1
	Key8	Intercom 👻	23		Account 1 💌		·

Note:

Your VoIP PBX must support this feature and enable this feature.

Intercom

When use the intercom feature, you can quickly get access connect to the configured Expansion.

To configure Intercom feature via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the wanted Key and select Intercom as the Type.
- 3. Enter the intercom codes followed by desired number in the Value field.
- 4. Fill in the Label displayed on LCD.
- 5. Select the Account.
- 6. Click the SaveSet to save the configuration.

Line Key		Exp	oansion Ke	ey Exp	ansion 1	•	NOTE
Programmable Key	Кеу	Туре	Value	Label	Account	Extension	
EXP KEY	Key1	Line 👻		026	Account 1 💌		-
	Key2	Line 👻		343	Account 2 💌		
	Key3	Speed Dial 👻	025		Account 1 💌		
	Key4	BLF 🔹	025		Account 1 💌		
	Key5	Voice Mail 👻	999		Account 1 💌		
	Key6	Group Pickt 🔻	*20*		Account 1 💌		
	Key7	Call Park 🔻	SP10		Account 1 💌		
	Key8	Intercom 🔻	23		Account 1 🔻		

If you want to achieve the intercom feature, you must enable the "Allow Auto Answer By Call-Info"

1. Click the Profile.

- 2. Select the desired Profile from the pull-down list of Profile in the Profile field.
- 3. Click the advanced.
- 4. Enable the "Allow Auto Answer By Call-Info".
- 5. Click the button to save the configuration.

Auto Answer	No	© Yes	
Allow Auto Answer by Call-Info	© No	Yes	
(Intercom)			

Note:

This feature is not available on all servers. For more information, contact your system administrator.

DTMF

When the key is configured as DTMF key, You are allowed to send out the desired DTMF number during the conversation.

On

○ Off

2

To use this feature, you should sure that the DTMF Tone is on.

To configure the DTMF via Web interface

- 1. Click Setting \rightarrow Preference.
- 2. Select On for Keypad DTMF Tone.
- 3. Click to SaveSet the configuration.

Keypad DTMF Tone

To configure the DTMF via Web interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select DTMF in the Type.
- 3. Fill in the value with the Desired DTMF number.
- 4. Enter the Label displayed on LCD.
- 5. Click the SaveSet to save the configuration.

	H	ome Ac	count N	etwork		/s setting	Directory Management
Line Key		E	pansion Ke	у Ехра	ansion 1	•	NOTE
Programmable Key	Key	Туре	Value	Label	Account	Pickup Code	
EXP KEY	Key1	Line	-		Account 1 💌		
	Key2	DTMF	*6		Account 1 👻		
	Key3	N/A	•		Account 1 👻		

Prefix

If the key is configured as Prefix key, you can set the number prefix (e.g. Before the number plus 9), then you don't input 9, press the key and 9 will display on the LCD interface.

To configure the Prefix via Web interface

- 1. Click Function key \rightarrow EXP Key.
- 2. Select the desired Key and select Prefix in the Type.
- 3. Fill in the value with number that you want to set as prefix
- 4. Enter Label displayed on LCD.
- 5. Click the SaveSet to save the configuration.

Then when you press this key, the set value is input directly.

Line Key			Exp	ansion Ke	y Expa	insion 1	•	NOTE
Programmable Key	Кеу	Туре	ŀ	Value	Label	Account	Extension	
EXP KEY	Key1	Line	•		026	Account 1 💌		

Local Group

When use the Local Group feature, press the key and enter the local Contacts interface quickly.

To configure the Local Group via Web interface

- 1. Click Function key \rightarrow EXP Key.
- 2. Select the desired Key and select Local group in the Type.
- 3. Fill in the Label displayed on LCD.

4. Click the SaveSet to save the configuration.

Then you can press the local group key to access the pre-defined contact group in the local directory quickly.

	1	Home	PI	onie Ad	count r	Network	Function Reys	Setting Directory Management
Line Key			Exp	ansion Ke	y Expa	ansion 1	•	NOTE
Programmable Key	Кеу	Туре		Value	Label	Account	Extension	
EXP KEY	Key1	Line	-		026	Account 1		
	Key2	Line	-		343	Account 2 💌		
	Key3	Local Gro	out 🕶			Account 1 🔻		

XML Group

When use the XML Group feature, press the key and enter the Remote Contacts interface quickly.

To configure the Local Group via Web interface

- 1. Click Function key \rightarrow EXP Key.
- 2. Select the desired Key and select XML group in the Type.
- 3. Fill in the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Line Key		I	Expansio	on Key	Ехра	ansion 1	•	
Programmable Key	Key	Туре	Va	lue	Label	Account	E	Extension
EXP KEY	Key1	Line	•	02	6	Account 1 💌		
	Key2	Line	-	34	3	Account 2 💌		
	Key3	XML Grou	p 🕶			remote pho 🕶		

LDAP

When use the LDAP feature, you can get the LDAP Phonebook directly.

To configure the LDAP via Web interface

- 1. Click Function key \rightarrow EXP Key.
- 2. Select the desired Key and select LDAP in the Type.
- 3. Fill in the Label displayed on LCD.

4. Click the SaveSet to save the configuration.

		Home		ome Ac			Function Re	ys Set	ung Directory Management
Line Key			Exp	ansion Ke	y Expa	insion 1	•		NOTE
Programmable Key	Key	Туре		Value	Label	Account	Extensi	on	
EXP KEY	Key1	Line	•		026	Account 1 🔻			
	Key2	Line	•		343	Account 2			
	Key3	LDAP	•			Account 1			
					1	i	1		

Network Directories

When use the Network Directories feature, press the key and enter the Remote Contacts interface quickly.

To configure the Network Directories via Web interface

- 1. Click Function key \rightarrow EXP Key.
- 2. Select the desired Key and select Network Directories in the Type.
- 3. Fill in the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Conference

You are allowed to configure the programmable key to be used as a conference key.

To configure Conference via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Conference in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

		Home	Pro	onie Ac	count M	ietwork	Fui	nction Keys	setting	Directory	Management
Line Key		I	Exp	ansion Ke	у Ехра	nsion 1	•			NOT	E
Programmable Key	Key	Туре		Value	Label	Account		Extension			
EXP KEY	Key1	Line	•		026	Account 1					
	Key2	Line	•		343	Account 2					
	Key3	Conferenc	€ ▼			Account 1]		

Forward

If the key is configured as Forward key, press this key under the idle status, the IP phone will turn to the Always Forward interface and you can set the Forward to number, then when there is any call to the Expansion number will be forwarded to the set number automatically.

To configure Forward via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Forward in the Type.
- 3. Enter the Value with the number you want to forward
- 4. Enter the Label displayed on LCD.
- 5. Click the SaveSet to save the configuration.

		lome	Pr	ofile Ac	count N	letwork	Fu	nction Keys	Setting	Directo	ory ∣ Ma	nagement
Line Key		E	Exp	oansion Key	/ Expa	nsion 1	Ŧ				NOTE	
Programmable Key	Key	Туре		Value	Label	Account		Extension				
EXP KEY	Key1	Line	•		026	Account 1						
	Key2	Line	•		343	Account 2						
	Key3	Forward	•	026		Account 1						

Transfer

You are able to configure the key as a transfer key to perform the Blind/Attended Transfer.

To configure Transfer via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Transfer in the Type.
- 3. Enter the Value with the number that wanted transfer to
- 4. Enter the Label displayed on LCD.
- 5. Click the SaveSet to save the configuration.

		Home	FI	onie Ac	count M	ietwork	run	ction Keys	Setting	Directory Manager	nent
Line Key		E	Exp	ansion Ke	y Expa	nsion 1	•			NOTE	
Programmable Key	Key	Туре		Value	Label	Account		Extension			
EXP KEY	Key1	Line	•		026	Account 1					
	Key2	Line	•		343	Account 2 🔻	·				
	Key3	Transfer	•	026		Account 1	·]		

Hold

The key can be configured as a hold key. You can use this key to hold and resume a call during the conversation.

To configure Hold via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Hold in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Line Key			Exp	ansion Ke	y Expa	nsion 1	•	NOTE
Programmable Key	Key	Туре	•	Value	Label	Account	Extension	
EXP KEY	Key1	Line	•		026	Account 1 💌]	
	Key2	Line	•		343	Account 2 💌		
	Key3	Hold	-			Account 1 👻		

Group Listening

To configure Group listening via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Group listening in the Type.
- 3. Enter the Label displayed on LCD.

Key3

Group Liste 🔻

SaveSet 4. Click the to save the configuration. Network Account Expansion Key Expansion 1 Labe Account Extension Туре Value Key Key1 Line 026 Account 1 💌 Key2 Line 343 Account 2 💌

DND

If the key is configured as DND key, you are allowed to active the DND function immediately when you press it and the phone is to reject all incoming calls automatically. Press it again to deactivate DND mode.

To configure DND via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select DND in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Line Key			Exp	ansion Ke	y E	xpansion 1	•
Programmable Key	Key	Ту	ре	Value	Label	Account	Extension
EXP KEY	Key1	Line	-		026	Account 1 💌	
	Key2	Line	•		343	Account 2 💌	
	Key3	DND	-			Account 1 👻	

Redial

If the key is configured as Redial key, you can redial the last placed call from the IP Phone.

To configure Redial via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select redial in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Line Key			Expa	ansion Ke	у Ехра	ansion 1	•	NOTE
rogrammable Key	Key	Туре		Value	Label	Account	Extension	
EXP KEY	Key1	Line	-		026	Account 1 💌		
	Key2	Line	-		343	Account 2 💌		
	Kev3	DND	-			Account 1 👻		
	Key4	Redial	-			Account 1 👻		

Call Return

When the key is configured as Call Return key you are allowed to dial out the last phone call you received.

To configure Call Return via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Call Return in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Line Key			Ехр	ansion Ke	y Expa	ansion 1	•	NOTE
Programmable Key	Key	Туре		Value	Label	Account	Extension	
EXP KEY	Key1	Line	•		026	Account 1 💌]	
	Key2	Line	-		343	Account 2 💌	1	

SMS

To configure SMS via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select SMS in the Type.
- 3. Enter the Label.
- 4. Click the SaveSet to save the configuration.

Line Key			Exp	ansion Ke	y Expa	ansion 1	•	NOTE
Programmable Key	Кеу	Туре	,	Value	Label	Account	Extension	
EXP KEY	Key1	Line	•		026	Account 1		
	Key2	Line			343	Account 2 -		

Record

With record feature, you can record calls by pressing a record key on the phone.

To configure the record via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Record in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

Line Key			Ехр	ansion Ke	у	Ехра	ansion 1	•			NOTE	
Programmable Key	Key	Туре		Value	Labe	el	Account		Extension			
EXP KEY	Key1	Line	-		026		Account 1					
	Key2	Line	-		343		Account 2 🔻			_		
	Key3	Record	-				Account 1 🔻	1		1		

Note:

Please contact the system administrator whether support this feature or not.

URL Record

The phone sends HTTP URL request to trigger a recording. Contact your system administrator for the predefined URL.

To configure the record via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Line or Line Key and select URL Record in the Type.
- 3. Enter the Label displayed on LCD
- 4. Click the SaveSet to save the configuration

Line Key		E	xpansion Ke	ey Exp	ansion 1	•	NOTE
rogrammable Key	Key	Туре	Value	Label	Account	Extension	
EXP KEY	Key1	Line	•	026	Account 1 💌		•
	Key2	Line	-	343	Account 2 💌		

Paging

With this feature, you can call a phone or a group directly.

To configure the Paging via Web interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select Paging in the Type.
- 3. Enter the Paging codes followed by phone number or group number
- 4. Enter the Label displayed on LCD.

5. Click the SaveSet to save the configuration.

		Home	PT	onie Ac	count M	ietwork	Functio	n keys	setting	Directory	wanagemen
Line Key			Exp	pansion Ke	y Expa	insion 1	•			NOT	
Programmable Key	Key	Туре		Value	Label	Account	Đ	tension			
EXP KEY	Key1	Line	•		026	Account 1 💌					
	Key2	Line	•		343	Account 2 💌					
	Key3	Paging	-	663		Account 1 💌]		

Public Hold

The key can be configured as a public hold key. During a conversation, all members belonging to that particular SLA group can use this key to hold or resume a call.

To configure public hold via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select public hold in the Type.
- 3. Enter the Label displayed on LCD.

٨	Click the	SaveSet	to save the configuration
4.	Click the		to save the configuration.

Line Key		Exp	pansion Ke	ey Exp	pansion 1	•
Programmable Key	Key	Туре	Value	Label	Account	Extension
EXP KEY	Key1	Line 🔻		026	Account 1 💌]
	Key2	Line 👻		343	Account 2 💌]
	Key3	Public Hold -			Account 1 💌	

Private Hold

The key can be configured as a private hold key. During a conversation, all members belonging to that particular SLA group can use this key to hold the call, but only the initiator can resume the call.

To configure private hold via Web Interface

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select public hold in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the SaveSet to save the configuration.

		s Setting Directory Management						
Line Key			Exp	ansion Ke	y Expa	nsion 1	•	NOTE
Programmable Key	Key	Туре		Value	Label	Account	Extension	
EXP KEY	Key1	Line	•		026	Account 1 🔻]	
	Key2	Line	•		343	Account 2		
	Key3	Private H	lolı 🔻			Account 1 🔻		

Hot Desking

To configure the hot desking via web interface:

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select hot desking in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Select the Account.
- 5. Click the SaveSet to save the configuration.

Key	-							
Rey	Туре		Value	Label	Account	Extension		
Key1	Line	•		026	Account 1 🔻			
Key2	Line	-		343	Account 2			
	Key2	Key2 Line	Key2 Line 🔻		Key2 Line - 343	Key2 Line - 343 Account 2	Key2 Line - 343 Account 2	Key2 Line - 343 Account 2

ACD

To configure the ACD via web interface:

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select ACD in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Select the Account.
- 5. Click the SaveSet to save the configuration.

		Home	PR	onie Ac	count M	Network	Funct	ion neys	Setting Directory Management
Line Key			Exp	ansion Ke	y Expa	insion 1	•		NOTE
Programmable Key	Key	Туре		Value	Label	Account		Extension	
EXP KEY	Key1	Line	•		026	Account 1	•		
	Key2	Line	•		343	Account 2	-		
	Key3	ACD	-			Account 1	-		

Zero Touch

To configure the Zero Touch via web interface:

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select **Zero Touch** in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Select the Account.
- 5. Click the SaveSet to save the configuration.

Line Key		Ex	pansion Ke	у Ехра	ansion 1	•	NOTE
rogrammable Key	Key	Туре	Value	Label	Account	Extension	
XP KEY	Key1	Line -		026	Account 1		-
	Key2	Line 👻		343	Account 2 💌		
	Key3	Zero Touch 🔻			Account 1 👻		

URL

To configure the URL via web interface:

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select **URL** in the Type.
- 3. Enter the Label displayed on LCD.
- 4. Click the Save

SaveSet to save the configuration.

Line Key			Exp	ansion Key	/ Expa	ansion 1	•	NOTE
Programmable Key	Key	Туре		Value	Label	Account	Extension	
EXP KEY	Key1	Line	-		026	Account 1 💌		-

MultiCast Paging

To configure the MultiCast Paging via web interface:

- 1. Click Function keys \rightarrow EXP Key.
- 2. Select the desired Key and select **MultiCast Paging** in the Type.

3. Enter the Label displayed on LCD.

4. Click the	Save		to save		Ū		CONTRA	
		Home F	ronie Ac	count N	ietwork	Function Keys	setting	Directory Management
Line Key Programmable		E	kpansion Ke	/ Ехра	nsion 1	•	_	NOTE
Кеу	Key	Туре	Value	Label	Account	Extension		
EXP KEY	Key1	Line	•	026	Account 1 💌			
	Key2	Line	•	343	Account 2 💌			
	Key3	MultiCast P	 224.0.1.75:50 		Account 1 🖃			

Upgrade

Xorcom UC42 Expansion Module upgrades in an indirect mode, first, the IP Phone that connects with expansion module upgrades the expansion module FW, then the expansion module upgrades via getting fw46M.rom file from the phone. For detailed schedule, please see below instruction.

IP Phone upgrades the expansion module FW

Before upgrade the expansion module, please make sure your IP Phone could upgrade the expansion module FW (we suggest your IP Phone's FW version running later **1.0.3.98 FW**). The instructions for upgrade the expansion module FW on your phone are as follows:

(1) First enable "**Upgrade EXP Firmware**" option from Management->Auto provision-> Upgrade EXP Firmware

Upgrade EXP Firmware	© No	Yes
HTTP/FTP/HTTPS UserName		
HTTP/FTP/HTTPS Password	•••••	•

- If set this option to Yes, the IP Phone will get fw46M.rom file after rebooting IP Phone.
- If set this option to No, the IP Phone will not get fw46M.rom file.

(2) Put the fw46M.rom into the upgrade server path. You can upgrade by TFTP/HTTP/HTTPS/FTP.

(3) Set the server path at Webpage-Management-Auto Provision-Firmware Server Path.

(4) After you upgrade by TFTP/HTTP/HTTPS/FTP, please login Webpage->Home-> Expansion Module version to check whether the expansion module FW has been Upgrade successfully. See below picture:

•	Expansion Module Version	3
	Expansion Module 1	BOOT2.0.4.5(2018-03-22 16:55:00)
		IMG2.0.5.48(2019-12-31 14:23:00)
		ROM2.0.5.48(2019-12-31 14:23:00)
		Restart Reboot
	Version on phone	ROM(N/A) Delete All

Expansion module gets the fw46M.rom from IP Phone

(1) Before connecting the expansion module, please log on Webpage-Network-PC Port, choose to Connect to Expansion Module, and then click SaveSet. See below picture. Or Menu->Setting->Advanced Setting ->Network->PC port ->Connect to module on Phone LCD.

• P	C Port	
	C As Bridge	3
	Connect to Expansion Module	3

- (2) Connect Phone's PC port and UC42's Uplink port with Ethernet cable
- (3) Power up UC42 expansion module, then UC42 would automatically get the expansion module FW from the phone, and automatically restart to finish the upgrade.
- (4) After upgrade, please check whether the FW show on the phone status is same as the FW show on the Webpage, If it is same, it means that the FW has been upgraded successfully. Below picture for reference.

Expansion Module Version	· · · · · · · · · · · · · · · · · · ·
Expansion Module 1	BOOT2.0.4.5(2018-03-22 16:55:00)
	IMG2.0.5.48(2019-12-31 14:23:00)
	ROM2.0.5.48(2019-12-31 14:23:00)
	Restart Reboot
	Restart Reboot
Version on phone	ROM(N/A)
	Delete All

(5) If expansion module FW did not upgrade successfully, please restart the expansion

module to upgrade the FW again.

Notes:

1. Please connect one expansion module with one phone for upgrade.

2. Please do not power off the phone during the upgrade. Otherwise, it may cause damage to the phone and expansion module.